

## Jio Recruitment 2023 – All India Jobs – Customer Support Analyst Post

### Hiring organization

Jio

### Job Location

India

Remote work from: IND

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### Base Salary

USD 18,000 - USD 22,000

### Date posted

October 3, 2023

### Valid through

31.12.2023

APPLY NOW

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

#### Jio Recruitment 2023

Jio is looking for a Customer Support Analyst to join our team. In this role, you will be responsible for providing excellent customer service to our customers through a variety of channels, including phone, email, and chat. You will also be responsible for resolving customer inquiries and complaints, and providing product information and support. Additionally, you will be responsible for analyzing customer feedback to identify areas for improvement.

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#### Jio Jobs Near Me

#### Responsibilities:

- Provide excellent customer service to customers through phone, email, and chat
- Resolve customer inquiries and complaints to their satisfaction
- Provide accurate and up-to-date product information and support
- Analyze customer feedback to identify areas for improvement
- Develop and implement customer support processes and procedures
- Train and mentor other customer support representatives

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#### Jio Careers

#### Skills:

- Excellent communication and interpersonal skills
- Strong problem-solving and analytical skills

- Ability to work independently and as part of a team
- Proficiency in using customer relationship management (CRM) software

**Important Links** Experience with the telecommunications industry is a plus **Find the Link in [Apply Now](#) Button**

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