Kotak Bank Careers 2023 - Free Jobs Alerts - Customer Care Executive Job

Job Location

India

Remote work from: IND

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Base Salary

USD 15,500 - USD 21,500

Qualifications

Graduate

Employment Type

Full-time

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Description

Kotak Mahindra Bank Recruitment 2023

The Customer Care Executive is responsible for providing customer support to Kotak Mahindra Bank's customers via phone, email, and chat. This includes tasks such as answering customer questions, resolving customer issues, and providing product information. The Customer Care Executive must be able to work independently and as part of a team, and must be able to maintain a high level of customer satisfaction.

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Kotak Mahindra Bank Jobs Near Me

Responsibilities:

- · Answer customer questions and resolve customer issues.
- Provide product information and answer customer inquiries.
- Escalate customer issues to management as needed.
- Maintain a high level of customer satisfaction.

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Kotak Mahindra Bank Careers

Skills:

- Excellent communication skills.
- · Proficient in Microsoft Office Suite.
- Knowledge of Kotak Mahindra Bank's products and services.
- Ability to work independently and as part of a team.
- Ability to remain calm under pressure.

Hiring organization Kotak Mahindra Bank

Date posted August 24, 2023

Valid through 31.12.2023

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