

<https://jobfever.govhelp.in/job/kotak-bank-freshers-jobs-bank-jobs-in-mobile-banking-executive-post/>

Kotak Bank Freshers Jobs – Bank Jobs In Mobile Banking Executive Post

Hiring organization
Kotak Mahindra Bank

Job Location

India
Remote work from: IND

Date posted
January 27, 2024

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.08.2024

Base Salary

USD 16 - USD 27

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Kotak Bank Freshers Jobs

Our vibrant team at Kotak Mahindra Bank is looking for a passionate and tech-savvy Mobile Banking Executive to join our growing family. In this role, you'll be at the forefront of our digital revolution, guiding customers through the benefits of our dynamic mobile app and seamlessly resolving their queries. You'll have the opportunity to make a real difference in people's lives by bringing the future of banking to their fingertips.

(adsbygoogle = window.adsbygoogle || []).push({});

Kotak Mahindra Bank Jobs Near Me

Responsibilities:

- Provide exceptional customer service by understanding individual needs and offering personalized solutions through the Kotak Mahindra Bank mobile app.
- Proactively educate customers on the features and functionalities of the mobile app, fostering adoption and enhancing user experience.
- Address customer inquiries and resolve issues related to mobile banking transactions, account management, and security with accuracy and speed.
- Generate leads and cross-sell other relevant Kotak Mahindra Bank products and services to mobile app users.
- Maintain accurate records of customer interactions and track key performance indicators to measure success and identify areas for improvement.

If You Want to Get Notifications about Various Jobs, Join our

Telegram Channel Now and Get notified Daily about the Latest Jobs



Kotak Mahindra Bank Careers

Skills & Qualifications:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with customers.
- Strong analytical and problem-solving skills to identify and resolve customer issues efficiently.
- Familiarity with mobile banking applications and a basic understanding of financial products and services is preferred.
- Proficiency in written and verbal English with clear and concise communication.
- Ability to work independently, prioritize tasks effectively, and meet deadlines in a fast-paced environment.

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs



Important Links

Find the Link in [Apply Now](#) Button

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});