

## Kotak Bank Jobs – Kotak Bank All India Jobs – Job Seeker For Customer Support Analyst Post

**Hiring organization**  
Kotak Mahindra Bank

### Job Location

India  
Remote work from: IN

**Date posted**  
March 17, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 16 - USD 27

APPLY NOW

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

#### Kotak Mahindra Bank Recruitment 2024

We are looking for a Customer Support Analyst to join our team at Kotak Mahindra Bank. This role involves providing excellent customer service, handling customer inquiries, and ensuring all customer issues are addressed promptly.

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#### Kotak Mahindra Bank Jobs Near Me

#### Responsibilities:

- **Customer Support:** Respond to customer inquiries via phone, email, or chat.
- **Problem Resolution:** Resolve customer complaints or issues in a timely and satisfactory manner.
- **Record Keeping:** Maintain accurate records of customer interactions and transactions.
- **Feedback Collection:** Collect customer feedback and liaise with internal teams to improve our services.

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Kotak Mahindra Bank Careers

**Skills:**

- **Communication Skills:** Excellent written and verbal communication skills.
- **Problem-Solving Skills:** Ability to handle customer complaints and resolve issues effectively.
- **Customer Service:** Strong customer service skills with a customer-first mindset.
- **Organizational Skills:** Strong organizational and multitasking abilities.

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**Important Links**

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