

## Kotak Bank Recruitment 2023 – Bank Jobs – Call Center Representative Post

**Hiring organization**  
Kotak Mahindra Bank

### Job Location

India  
Remote work from: IND

**Date posted**  
July 28, 2023

**Valid through**  
31.12.2023

### Base Salary

USD 12,500 - USD 19,500

APPLY NOW

### Qualifications

Graduate, 12th Pass

### Employment Type

Full-time

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### Description

#### Kotak Mahindra Bank Recruitment 2023

Kotak Mahindra Bank is looking for a Call Center Representative to join our team. The ideal candidate will be a highly motivated and customer-oriented individual with excellent communication skills. You will be responsible for providing customer service to Kotak Mahindra Bank customers via phone, chat, and email.

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#### Kotak Mahindra Bank Jobs Near Me

#### Responsibilities:

- Answer customer inquiries and resolve issues
- Provide product information and support
- Process returns and refunds
- Escalate complex issues to management
- Other duties as assigned

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#### Kotak Mahindra Bank Careers

#### Skills:

- Excellent communication skills (verbal and written)
- Strong customer service skills
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite

Experience with call center software is a plus

#### Important Links

Find the Link in [Apply Now](#) Button

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