



<https://jobfever.govhelp.in/job/meesho-recruitment-2024-fast-job-search-customer-service-specialist-posts/>

Meesho Recruitment 2024 – Fast Job Search – Customer Service Specialist Posts

Hiring organization
Meesho

Job Location

India
Remote work from: India

Date posted
January 11, 2024

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Valid through
31.08.2024

Base Salary

USD 12,800 - USD 16,300

APPLY NOW

Qualifications

12th Pass/Graduate

Employment Type

Full-time

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Description

Meesho Recruitment 2024

As a Customer Service Specialist at Meesho, you'll be the bridge between our customers and their seamless shopping experience. You'll be the first line of contact, providing exceptional support, resolving inquiries, and ensuring their satisfaction. This is a role for someone who thrives on building relationships, problem-solving, and exceeding expectations.

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Meesho Jobs Near Me

Responsibilities:

- Answer customer queries via email, chat, and phone, addressing concerns related to orders, products, returns, and account issues.
- Actively listen to customer needs, diagnose issues, and provide accurate and timely resolutions.
- Escalate complex issues to the appropriate team and follow up for resolution.
- Maintain detailed records of customer interactions and ensure data accuracy.
- Contribute to building positive customer relationships and improving overall satisfaction.
- Identify opportunities to upsell and cross-sell products, while adhering to ethical sales practices.

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Meesho Careers

Skills:

- Excellent communication and interpersonal skills, with a focus on active listening and empathy.
- Strong problem-solving and analytical skills to identify and resolve customer issues effectively.
- Ability to prioritize and manage multiple tasks efficiently in a fast-paced environment.
- Proficient in computer skills and comfortable navigating various software applications.
- A positive and proactive attitude with a genuine passion for customer

Important Links

Find the Link in [Apply Now](#) Button

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