



<https://jobfever.govhelp.in/job/myntra-careers-2023-12th-pass-job-bpo-executive-post/>

Myntra Careers 2023 – 12th Pass Job – BPO Executive Post

Hiring organization
Myntra

Job Location

India
Remote work from: Brazil

Date posted
June 9, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.12.2023

Base Salary

USD 14,000 - USD 18,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});
(adsbygoogle = window.adsbygoogle || []).push({});

Description

Myntra Recruitment 2023

Myntra is a leading e-commerce platform in India, offering a wide range of fashion and lifestyle products to millions of customers. As a BPO Executive, you will be part of the customer support team, providing assistance and resolving queries to ensure a delightful shopping experience for our customers.

Myntra Jobs Near Me

Responsibilities:

- Handle incoming calls, emails, and chats from customers, addressing their queries, concerns, and complaints in a professional and timely manner.
- Provide accurate and up-to-date information about products, orders, deliveries, returns, and other customer-related inquiries.
- Assist customers in navigating the website, placing orders, and resolving technical issues to enhance their online shopping experience.
- Listen attentively to customer concerns, showing empathy and understanding their needs.
- Troubleshoot and resolve customer issues effectively, escalating complex cases to the appropriate department for further assistance.
- Maintain accurate records of customer interactions, transactions, inquiries, and complaints in the CRM system.
- Generate reports and provide insights on customer trends, common issues, and suggestions for process improvements to the team leads and managers.

(adsbygoogle = window.adsbygoogle || []).push({});

Myntra Careers

Requirements:

- Excellent verbal and written communication skills in English, with the ability to articulate ideas and information clearly and concisely.
- Strong customer service orientation, with the ability to remain calm, patient, and professional while handling customer queries and complaints.
- Active listening skills and the ability to empathize with customers to understand their needs and provide appropriate solutions.
- Basic computer knowledge and proficiency in using Microsoft Office applications and CRM systems.
- Strong multitasking and time management abilities to handle a high volume of customer interactions effectively.

Important Links

Find the Link in [Apply Now](#) Button

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});