



<https://jobfever.govhelp.in/job/myntra-careers-2023-2-years-exp-12th-pass-job-free-job-alert-bpo-agent-posts/>

Myntra Careers 2023 – 2+ Years Exp- 12th Pass Job – Free Job Alert – BPO Agent Posts

Hiring organization
Myntra

Job Location

India
Remote work possible

Date posted
May 19, 2023

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Valid through
31.12.2023

Base Salary

USD 14,000 - USD 18,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

Myntra, a leading e-commerce platform, is seeking enthusiastic and customer-focused individuals to join our team as BPO Agents. As a BPO Agent, you will be the primary point of contact for our customers, assisting them with their queries and concerns. Your excellent communication skills, problem-solving abilities, and dedication to delivering exceptional customer service will contribute to our mission of providing a seamless shopping experience.

Myntra Jobs Near Me

Responsibilities:

1. Customer Support: Respond promptly and professionally to customer inquiries via phone, email, or chat. Provide accurate and helpful information regarding products, orders, payments, and other related queries. Address and resolve customer complaints or issues in a timely and satisfactory manner.
2. Order Management: Assist customers with placing orders, tracking shipments, and managing returns and exchanges. Ensure order accuracy, product availability, and timely delivery updates. Collaborate with internal teams to resolve order-related issues and ensure customer satisfaction.
3. Problem Solving: Identify and analyze customer problems or concerns and provide appropriate solutions. Escalate complex or unresolved issues to the relevant teams while maintaining ownership and follow-up until resolution. Proactively identify opportunities to enhance customer satisfaction and

contribute to process improvements.

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Myntra Careers

Requirements:

1. **Excellent Communication Skills:** Strong verbal and written communication skills to effectively interact with customers and provide exceptional service. Ability to convey information clearly, concisely, and empathetically.
2. **Customer Service Orientation:** A customer-centric mindset with a passion for delivering outstanding service. Patience, attentiveness, and the ability to remain calm under pressure. Ability to understand and empathize with customer needs and provide appropriate solutions.
3. **Problem-solving Abilities:** Strong problem-solving and analytical skills to identify and resolve customer issues effectively. Ability to think critically, evaluate options, and make sound decisions. Attention to detail to ensure accurate and thorough problem resolution.

Important Links

Find the Link in [Apply Now](#) Button

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