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Myntra Careers 2023 – Freshers Job – Customer Care Agent Post

Hiring organization
Myntra

Job Location

India
Remote work from: IND

Date posted
September 8, 2023

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Valid through
31.12.2023

Base Salary

USD 14,000 - USD 18,000

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Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Careers 2023

The Customer Care Agent is responsible for providing excellent customer service to Myntra customers. This includes tasks such as resolving customer queries, troubleshooting technical issues, and providing product information. The ideal candidate will be friendly, patient, and have excellent communication skills.

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Responsibilities:

- Resolve customer queries and complaints
- Troubleshoot technical issues
- Provide product information and answer customer questions
- Upsell and cross-sell Myntra products and services
- Work with other departments to resolve customer issues
- Other duties as assigned

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Myntra Jobs For Freshers

Requirements:

- Excellent communication skills (verbal and written)

- Strong customer service skills
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint)

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