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Myntra Careers 2023 – Myntra Jobs – Customer Support Executive Job

Hiring organization
Myntra

Job Location

India
Remote work from: IND

Date posted
September 23, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 16,000

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Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

The Customer Support Executive is responsible for providing excellent customer service to Myntra customers. This role includes responding to customer inquiries and complaints, resolving issues, and providing support and guidance to customers. The Customer Support Executive plays a vital role in ensuring that Myntra customers have a positive experience and that their needs are met.

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Responsibilities:

- Respond to customer inquiries and complaints in a timely and professional manner.
- Investigate and resolve customer issues.
- Provide support and guidance to customers on Myntra's products, services, and policies.
- Escalate complex issues to the Customer Support Manager.
- Maintain accurate and up-to-date customer records.

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Myntra Careers

Requirements:

- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Strong problem-solving skills.
- Ability to handle multiple tasks simultaneously.
- Ability to work under pressure.

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