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Myntra Hiring Jobs - All Jobs For You - Customer Service Specialist For Freshers

Job Location

India

Remote work from: IND

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Base Salary

USD 14 - USD 27

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Myntra Hiring Jobs

As a Customer Service Specialist, you'll be the first point of contact for our valued customers, providing exceptional support and resolving their queries with empathy, efficiency, and a smile. You'll be the voice of Myntra, ensuring a smooth and seamless experience for every customer, every step of the way.

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Myntra Jobs Near Me

Responsibilities:

- Answer customer inquiries: Respond promptly and effectively to customer queries across various channels (phone, email, chat) regarding orders, returns, refunds, product information, technical issues, and more.
- Proactively resolve issues: Work diligently to understand customer concerns and find solutions that exceed expectations.
- Build customer relationships: Foster positive and lasting connections with customers, ensuring their satisfaction and loyalty.
- Maintain accurate records: Update customer information and order details in a timely and accurate manner.
- Contribute to continuous improvement: Actively participate in team meetings and training sessions, sharing feedback and suggestions for optimizing customer service processes.

Hiring organization

Myntra

Date posted

January 20, 2024

Valid through

31.08.2024

APPLY NOW

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Myntra Jobs For Freshers

Skills and Qualifications:

- Excellent communication skills: Strong written and verbal communication skills are essential for effectively interacting with customers and conveying information clearly.
- **Problem-solving skills:** The ability to analyze customer concerns, identify solutions, and implement them effectively is crucial.
- **Empathy and customer focus:** A genuine passion for helping others and a commitment to providing exceptional service are key.
- **Computer proficiency:** Familiarity with various software applications and a strong internet browsing dexterity are necessary.
- Fresh graduate or equivalent: While relevant experience is welcome, we are open to fresh graduates with a strong desire to learn and excel in customer service.

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