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Myntra Hiring Jobs – Job Change – Customer Service Trainee For Freshers

Hiring organization
Myntra

Job Location

India
Remote work from: IND

Date posted
March 8, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 27

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Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Myntra Hiring Jobs

In this exciting role, you'll be the first point of contact for our valued customers, playing a crucial role in creating a positive and memorable shopping experience. You'll answer their questions, resolve their concerns, and ensure they have a smooth and enjoyable journey on Myntra. As a trainee, you'll gain valuable experience in the world of customer service, develop your communication skills, and learn from industry experts.

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Responsibilities:

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner.
- Research and provide accurate information on Myntra's products, policies, and procedures.
- Resolve customer concerns effectively and efficiently, ensuring their satisfaction.
- Proactively identify and escalate complex issues to the relevant team.
- Maintain accurate records of customer interactions and update relevant systems.

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Myntra Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to build rapport and maintain a positive and professional demeanor with customers.
- Active listening skills and the ability to understand customer needs.
- Problem-solving skills and the ability to find solutions to customer issues.
- Strong computer literacy and proficiency in using various software programs.

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