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Myntra Hiring Jobs – Job Seeker – Customer Officer For Freshers

Hiring organization
Myntra

Job Location

India
Remote work from: IND

Date posted
February 28, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 27

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Myntra Hiring Jobs

Myntra is India's leading fashion e-commerce platform, offering a wide selection of clothes, shoes, accessories, and more from top brands and independent sellers. We're passionate about creating a seamless and enjoyable shopping experience for our customers, and our Customer Officers play a crucial role in achieving this goal.

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Responsibilities:

- Respond to customer inquiries and complaints through various channels like phone, email, and chat, ensuring timely and accurate resolution.
- Proactively identify and address potential issues before they escalate, going the extra mile to exceed customer expectations.
- Provide accurate information about products, services, and policies in a clear and concise manner.
- Gather customer feedback to identify areas for improvement and contribute to Myntra's continuous growth.
- Maintain a positive and professional demeanor, building trust and rapport with customers.

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Myntra Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills, with the ability to think critically and find solutions.
- Active listening skills and a genuine interest in understanding customer needs.
- Ability to work effectively in a fast-paced, dynamic environment.
- Proficiency in MS Office Suite and other relevant software.

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