



<https://jobfever.govhelp.in/job/myntra-hiring-jobs-job-seeker-customer-service-specialist-for-freshers/>

Myntra Hiring Jobs – Job Seeker – Customer Service Specialist For Freshers

Hiring organization
Myntra

Job Location

India
Remote work from: IND

Date posted
January 22, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 27

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Myntra Hiring Jobs

As a Customer Service Specialist, you'll be the first point of contact for our valued customers, providing exceptional support and resolving their queries with empathy, efficiency, and a smile. You'll be the voice of Myntra, ensuring a smooth and seamless experience for every customer, every step of the way.

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Myntra Jobs Near Me

Responsibilities:

- **Answer customer inquiries:** Respond promptly and effectively to customer queries across various channels (phone, email, chat) regarding orders, returns, refunds, product information, technical issues, and more.
- **Proactively resolve issues:** Work diligently to understand customer concerns and find solutions that exceed expectations.
- **Build customer relationships:** Foster positive and lasting connections with customers, ensuring their satisfaction and loyalty.
- **Maintain accurate records:** Update customer information and order details in a timely and accurate manner.
- **Contribute to continuous improvement:** Actively participate in team meetings and training sessions, sharing feedback and suggestions for optimizing customer service processes.

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Myntra Jobs For Freshers

Skills and Qualifications:

- **Excellent communication skills:** Strong written and verbal communication skills are essential for effectively interacting with customers and conveying information clearly.
- **Problem-solving skills:** The ability to analyze customer concerns, identify solutions, and implement them effectively is crucial.
- **Empathy and customer focus:** A genuine passion for helping others and a commitment to providing exceptional service are key.
- **Computer proficiency:** Familiarity with various software applications and a strong internet browsing dexterity are necessary.
- **Fresh graduate or equivalent:** While relevant experience is welcome, we are open to fresh graduates with a strong desire to learn and excel in customer service.

Tags: myntra recruitment, myntra jobs, myntra Job Vacancy, myntra work from home, myntra Jobs For Freshers, myntra hiring 2024, myntra data entry jobs, myntra careers, myntra recruitment, vacancy job alert, Jobs Near Me, All Jobs For Freshers

Important Links

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