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Myntra Hiring Jobs – Job Vacancy – Customer Service Representative For Freshers

Hiring organization
Myntra

Job Location

India
Remote work from: IND

Date posted
January 18, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 27

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Myntra Hiring Jobs

Myntra is one of India's leading online fashion retailers, and we are looking for a passionate and customer-centric Customer Service Representative to join our team. In this role, you will be responsible for providing excellent customer service to our customers through a variety of channels, including phone, email, and chat. You will also be responsible for resolving customer inquiries and complaints, and providing product information and support.

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Myntra Jobs Near Me

Responsibilities:

- Answer customer inquiries and complaints promptly and professionally
- Resolve customer issues to their satisfaction
- Provide accurate and up-to-date product information
- Build and maintain positive relationships with customers
- Collect and analyze customer feedback to identify areas for improvement

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Myntra Jobs For Freshers

Requirements:

- Excellent communication and interpersonal skills
- Ability to work independently and as part of a team
- Strong problem-solving and analytical skills
- Proficiency in using customer relationship management (CRM) software
- Experience with online fashion retail is a plus

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