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Myntra Hiring Jobs – Jobs For Freshers – Customer Experience Agent For Freshers

Hiring organization
Myntra

Job Location

India
Remote work from: IND

Date posted
February 20, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 27

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Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Myntra Hiring Jobs

As a Customer Experience Agent, you'll be the first line of contact for our fashion-loving customers. You'll be their trusted advisor, helping them with everything from order inquiries and product recommendations to returns and troubleshooting.

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Responsibilities:

- Respond to customer inquiries across various channels (phone, email, chat) in a timely and professional manner.
- Proactively identify and address customer concerns, ensuring their satisfaction.
- Provide accurate and helpful information about Myntra products, services, and policies.
- Resolve customer issues efficiently and effectively, exceeding expectations whenever possible.
- Contribute to the continuous improvement of the customer experience by sharing feedback and suggestions.

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Myntra Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills.
- Ability to work independently and as part of a team.
- Adaptability and flexibility to handle a variety of inquiries and situations.
- Positive attitude and a passion for exceeding customer expectations.

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