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Myntra Hiring Jobs - Latest Jobs - Customer Support Engineer For Freshers

Job Location

India

Remote work from: IND

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Base Salary

USD 14 - USD 27

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Myntra Hiring Jobs

At Myntra, we're not just selling clothes, we're creating a world of awesome for our customers. And you, as a Customer Support Engineer, will be at the heart of it all, ensuring their shopping experience is smooth, stylish, and stress-free.

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Myntra Jobs Near Me

Responsibilities:

- Be the Fashion Hero: Assist customers with product inquiries, order issues, returns, and exchanges, providing clear, accurate, and timely resolutions.
- **Tech-Savvy Support:** Utilize internal systems and tools to track customer interactions, manage cases, and escalate complex issues.
- **Knowledge is Power:** Stay updated on Myntra's latest trends, policies, and promotions to provide informed and helpful support.
- **Empathy is Key:** Build rapport with customers, actively listen to their concerns, and go the extra mile to exceed their expectations.

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Hiring organization

Myntra

Date posted

January 29, 2024

Valid through

31.08.2024

APPLY NOW

Latest Jobs



Myntra Jobs For Freshers

Skills & Qualities:

- Communication Rockstar: Possess excellent written and verbal communication skills, expressing yourself clearly and confidently.
- **Problem-Solving Ninja:** Approach challenges with a calm and analytical mind, finding creative solutions to leave customers satisfied.
- **Tech Savvy:** Comfortable navigating computer systems and learning new software quickly.
- **Empathy Champion:** Genuinely care about customer experience, demonstrating active listening and a willingness to help.
- **Team Player:** Thrive in a collaborative environment, sharing knowledge and supporting colleagues.

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