Myntra Careers 2023 – 2+ Years Exp – Jobs Near Me – BPO Staff Posts

Job Location
India
Remote work from: India

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Base Salary
USD 13,000 - USD 16,000

Qualifications
12th / Graduate

Employment Type
Full-time

Experience
2+ Years Experience Required

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Hiring organization
Myntra

Date posted
May 10, 2023

Valid through
31.12.2023

APPLY NOW

Description

Myntra Recruitment 2023

Myntra, a leading e-commerce platform for fashion and lifestyle products, is seeking a BPO (Business Process Outsourcing) Staff member to join our team. The BPO Staff member will be responsible for handling inbound and outbound calls, emails, and chats from customers and providing timely and accurate solutions to their queries.

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Myntra Jobs Near Me

Responsibilities:

1. Respond to customer inquiries via calls, emails, and chats in a timely and professional manner.
2. Resolve customer issues and complaints with a high level of accuracy and empathy.
3. Provide product and service information to customers.
4. Document all customer interactions in the CRM (Customer Relationship Management) system.
5. Collaborate with cross-functional teams to ensure customer satisfaction.

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Myntra Careers

Requirements:

1. Excellent communication skills, both verbal and written.
2. Strong problem-solving skills and attention to detail.
3. Ability to work in a fast-paced environment and handle multiple tasks simultaneously.
4. Customer-oriented approach with a focus on providing exceptional service.

Important Links   # Find the Link in [Apply Now](#) Button

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