



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-2-years-exp-jobs-near-me-customer-care-associate-posts/>

## Myntra Careers 2023 – 2+ Years Exp – Jobs Near Me – Customer Care Associate Posts

**Hiring organization**  
Myntra

### Job Location

India  
Remote work from: India

**Date posted**  
May 15, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

**Valid through**  
31.12.2023

### Base Salary

USD 13,000 - USD 16,000

APPLY NOW

### Qualifications

12th / Graduate

### Employment Type

Full-time

### Experience

2+ Years Experience Required

(adsbygoogle = window.adsbygoogle || []).push({});  
(adsbygoogle = window.adsbygoogle || []).push({});

### Description

#### Myntra Recruitment 2023

Are you a people-oriented individual with excellent communication skills? Myntra, a leading online fashion and lifestyle platform, is looking for enthusiastic individuals to join our team as Customer Care Associates. As a Customer Care Associate at Myntra, you will play a vital role in ensuring customer satisfaction by providing exceptional service and support. This is a fantastic opportunity to engage with customers, resolve their queries, and contribute to creating a seamless shopping experience.

(adsbygoogle = window.adsbygoogle || []).push({});

#### Myntra Jobs Near Me

#### Responsibilities:

1. Customer Support: Respond to customer inquiries via phone, email, and chat in a friendly and professional manner. Assist customers with order placements, product information, returns, refunds, and other queries. Provide accurate and timely resolutions to ensure customer satisfaction.
2. Problem Resolution: Identify and troubleshoot customer issues, striving to provide effective and efficient solutions. Escalate complex problems to the appropriate departments while maintaining ownership of the issue until it is

resolved. Collaborate with internal teams to ensure prompt and satisfactory resolutions.

3. **Product Knowledge:** Develop a deep understanding of Myntra's products, policies, and processes. Stay updated with the latest fashion trends and promotions to provide personalized recommendations and enhance the overall customer experience. Share customer feedback and insights with the relevant teams for continuous improvement.

(adsbygoogle = window.adsbygoogle || []).push({});

#### **Myntra Careers**

#### **Requirements:**

1. **Excellent Communication:** Strong verbal and written communication skills to interact with customers professionally and empathetically. Ability to listen actively, understand customer needs, and articulate solutions clearly and concisely. Proficiency in multiple languages is a plus.
2. **Customer Service Orientation:** A customer-centric mindset with a passion for delivering exceptional service. Patience, empathy, and the ability to remain calm and composed in challenging situations. A proactive approach to problem-solving and a commitment to ensuring customer satisfaction.
3. **Multitasking and Time Management:** Effective multitasking abilities to handle multiple customer interactions simultaneously while maintaining attention to detail. Good organizational skills to prioritize tasks, follow processes, and meet service level agreements.

#### **Important Links**

#### **Find the Link in [Apply Now](#) Button**

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});