



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-free-job-alert-call-center-representative-posts/>

Myntra Recruitment 2023 – Free Job Alert – Call Center Representative Posts

Hiring organization
Myntra

Job Location

India
Remote work from: Brazil

Date posted
May 27, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.12.2023

Base Salary

USD 13,000 - USD 16,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});
(adsbygoogle = window.adsbygoogle || []).push({});

Description

Myntra Recruitment 2023

As a Call Center Representative at Myntra, you will be the first point of contact for customers, providing them with assistance, resolving their queries, and ensuring a positive customer experience. Your role will involve handling inbound and outbound calls, addressing customer concerns, and providing timely and accurate information about products, orders, and services.

(adsbygoogle = window.adsbygoogle || []).push({});

Myntra Jobs Near Me

Responsibilities:

- Handle incoming customer calls and emails, addressing their inquiries, concerns, and requests in a professional and courteous manner.
- Provide accurate and up-to-date information about products, pricing, promotions, and services, assisting customers with their purchasing decisions.
- Resolve customer complaints and issues by identifying the root cause, offering appropriate solutions, and ensuring timely resolution.
- Assist customers with order placement, tracking, cancellations, and returns, ensuring adherence to Myntra's policies and procedures.
- Coordinate with internal teams, including logistics and warehouse, to ensure timely delivery and resolution of order-related issues.
- Identify opportunities for upselling and cross-selling based on customer

preferences and purchase history.

- Collaborate with the sales and marketing teams to promote new products, campaigns, and initiatives to customers.

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

Myntra Careers

Requirements:

- Excellent communication skills, both verbal and written, with the ability to convey information clearly and effectively.
- Strong customer service orientation, with the ability to empathize with customers and resolve their concerns in a timely and satisfactory manner.
- Proficiency in using customer relationship management (CRM) software and basic computer applications.
- Ability to multi-task, work under pressure, and adapt to changing customer needs and priorities.

Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```