



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-free-job-alert-customer-care-staff-posts/>

Myntra Recruitment 2023 – Free Job Alert – Customer Care Staff Posts

Hiring organization
Myntra

Job Location

India
Remote work from: India

Date posted
May 20, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 16,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

Are you a people-oriented individual with excellent communication skills? Myntra, a leading online fashion and lifestyle platform, is looking for enthusiastic individuals to join our team as Customer Care Staff. As a Customer Care Staff at Myntra, you will play a vital role in ensuring customer satisfaction by providing exceptional service and support. This is a fantastic opportunity to engage with customers, resolve their queries, and contribute to creating a seamless shopping experience.

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Myntra Jobs Near Me

Responsibilities:

1. Customer Support: Respond to customer inquiries via phone, email, and chat in a friendly and professional manner. Assist customers with order placements, product information, returns, refunds, and other queries. Provide accurate and timely resolutions to ensure customer satisfaction.
2. Problem Resolution: Identify and troubleshoot customer issues, striving to provide effective and efficient solutions. Escalate complex problems to the appropriate departments while maintaining ownership of the issue until it is resolved. Collaborate with internal teams to ensure prompt and satisfactory resolutions.
3. Product Knowledge: Develop a deep understanding of Myntra's products, policies, and processes. Stay updated with the latest fashion trends and

promotions to provide personalized recommendations and enhance the overall customer experience. Share customer feedback and insights with the relevant teams for continuous improvement.

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Myntra Careers

Requirements:

1. **Excellent Communication:** Strong verbal and written communication skills to interact with customers professionally and empathetically. Ability to listen actively, understand customer needs, and articulate solutions clearly and concisely. Proficiency in multiple languages is a plus.
2. **Customer Service Orientation:** A customer-centric mindset with a passion for delivering exceptional service. Patience, empathy, and the ability to remain calm and composed in challenging situations. A proactive approach to problem-solving and a commitment to ensuring customer satisfaction.
3. **Multitasking and Time Management:** Effective multitasking abilities to handle multiple customer interactions simultaneously while maintaining attention to detail. Good organizational skills to prioritize tasks, follow processes, and meet service level agreements.

Important Links

Find the Link in [Apply Now](#) Button

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