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Myntra Recruitment 2023 – Job For Freshers – Call Center Executive Post

Hiring organization
Myntra

Job Location

India
Remote work from: IND

Date posted
August 3, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 16,000

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Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

The Call Center Executive is responsible for providing customer support to Myntra's customers via phone, email, and chat. This includes tasks such as answering customer questions, resolving customer issues, and providing customer satisfaction. The ideal candidate will have a strong understanding of customer service principles and be able to communicate effectively with customers.

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Myntra Jobs Near Me

Responsibilities:

- Answer customer questions and resolve customer issues via phone, email, and chat.
- Provide customer satisfaction and ensure that customers have a positive experience.
- Follow up with customers to ensure that their issues have been resolved.
- Escalate customer issues to the appropriate department as needed.
- Maintain accurate records of customer interactions.

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Myntra Careers

Requirements:

- Strong understanding of customer service principles.
- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Proficient in Microsoft Office Suite.
- Experience with a CRM system.

Important Links

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