



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-jobs-for-freshers-call-center-representative-jobs/>

Myntra Recruitment 2023 – Jobs For Freshers – Call Center Representative Jobs

Hiring organization
Myntra

Job Location

India
Remote work from: Brazil

Date posted
June 14, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 16,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

Myntra, a leading e-commerce platform for fashion and lifestyle, is seeking enthusiastic and customer-focused individuals to join our Call Center team. As a Call Center Representative, you will be the first point of contact for our valued customers, providing exceptional customer service and resolving inquiries to ensure a positive shopping experience.

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Myntra Jobs Near Me

Responsibilities:

1. Customer Support: Handle inbound and outbound customer calls, addressing inquiries, resolving complaints, and providing assistance in a professional and courteous manner. Listen actively to customers, understand their needs, and provide accurate and timely information about products, orders, promotions, and policies.
2. Problem Resolution: Investigate and resolve customer issues, escalating complex cases to the appropriate department if necessary. Use empathy and effective communication to de-escalate tense situations and ensure customer satisfaction. Document customer interactions and maintain accurate records of inquiries, feedback, and solutions provided.
3. Product Knowledge and Upselling: Stay updated on the latest products, trends, and promotions to provide accurate information and cross-sell or

upsell relevant products to customers. Identify opportunities to enhance the customer experience and contribute to improving processes and systems.

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Myntra Careers

Requirements:

1. **Customer Service Skills:** Excellent customer service skills with a friendly and positive attitude. Ability to actively listen, empathize, and respond effectively to customer inquiries and concerns. Strong problem-solving skills to find creative solutions and ensure customer satisfaction.
2. **Communication Skills:** Clear and concise verbal communication skills to engage with customers over the phone. Good written communication skills to document interactions and communicate effectively via email or chat.
3. **Multitasking and Adaptability:** Strong multitasking abilities to handle multiple customer inquiries and tasks simultaneously while maintaining accuracy and attention to detail. Ability to adapt to changing customer needs and handle stressful situations with composure.

Important Links

Find the Link in [Apply Now](#) Button

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