



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-jobs-for-freshers-call-center-representative-posts/>

## Myntra Recruitment 2023 – Jobs For Freshers – Call Center Representative Posts

**Hiring organization**  
Myntra

### Job Location

India  
Remote work from: Brazil

**Date posted**  
June 12, 2023

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**Valid through**  
31.12.2023

### Base Salary

USD 13,000 - USD 16,000

APPLY NOW

### Qualifications

12th / Graduate

### Employment Type

Full-time

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### Description

#### Myntra Recruitment 2023

Myntra, a leading e-commerce platform for fashion and lifestyle, is seeking enthusiastic and customer-focused individuals to join our Call Center team. As a Call Center Representative, you will be the first point of contact for our valued customers, providing exceptional customer service and resolving inquiries to ensure a positive shopping experience.

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#### Myntra Jobs Near Me

#### Responsibilities:

1. Customer Support: Handle inbound and outbound customer calls, addressing inquiries, resolving complaints, and providing assistance in a professional and courteous manner. Listen actively to customers, understand their needs, and provide accurate and timely information about products, orders, promotions, and policies.
2. Problem Resolution: Investigate and resolve customer issues, escalating complex cases to the appropriate department if necessary. Use empathy and effective communication to de-escalate tense situations and ensure customer satisfaction. Document customer interactions and maintain accurate records of inquiries, feedback, and solutions provided.
3. Product Knowledge and Upselling: Stay updated on the latest products, trends, and promotions to provide accurate information and cross-sell or

upsell relevant products to customers. Identify opportunities to enhance the customer experience and contribute to improving processes and systems.

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**Myntra Careers**

**Requirements:**

1. **Customer Service Skills:** Excellent customer service skills with a friendly and positive attitude. Ability to actively listen, empathize, and respond effectively to customer inquiries and concerns. Strong problem-solving skills to find creative solutions and ensure customer satisfaction.
2. **Communication Skills:** Clear and concise verbal communication skills to engage with customers over the phone. Good written communication skills to document interactions and communicate effectively via email or chat.
3. **Multitasking and Adaptability:** Strong multitasking abilities to handle multiple customer inquiries and tasks simultaneously while maintaining accuracy and attention to detail. Ability to adapt to changing customer needs and handle stressful situations with composure.

**Important Links**

**Find the Link in [Apply Now](#) Button**

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