



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-jobs-near-me-bpo-staff-posts/>

Myntra Recruitment 2023 – Jobs Near Me – BPO Staff Posts

Job Location

India
Remote work from: Brazil

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Base Salary

USD 13,000 - USD 16,000

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

As a BPO Staff member at Myntra, you will be a part of our customer service team, responsible for delivering exceptional customer support and assistance. Your role will involve addressing customer inquiries, resolving issues, and providing accurate information about our products and services. Your excellent communication skills, problem-solving abilities, and customer-centric approach will contribute to customer satisfaction and loyalty.

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Myntra Jobs Near Me

Responsibilities:

1. Customer Support: Interact with customers in a professional and courteous manner through various channels, including phone calls, emails, and online chats. Address customer inquiries, concerns, and complaints promptly and effectively. Provide accurate information about Myntra's products, services, policies, and processes. Assist customers in navigating the website, placing orders, tracking shipments, and resolving any issues they may encounter.
2. Problem Resolution: Analyze customer issues and provide appropriate solutions within defined service levels. Escalate complex or unresolved issues to the relevant teams for further investigation and resolution. Ensure timely follow-up and proactive communication with customers to provide updates on the progress of their inquiries or complaints. Strive to achieve

Hiring organization

Myntra

Date posted

June 16, 2023

Valid through

31.12.2023

APPLY NOW

first-call resolution and customer satisfaction targets.

3. Documentation and Reporting: Accurately document customer interactions, inquiries, and resolutions in the designated systems and databases. Generate reports and summaries as required to track customer feedback, trends, and areas for improvement. Collaborate with team members and supervisors to share insights and suggestions for enhancing the customer experience and operational efficiency.

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Myntra Careers

Requirements:

- Excellent verbal and written communication skills.
- Active listening and empathetic approach to understanding customer needs.
- Strong problem-solving and decision-making abilities.
- Ability to multitask and navigate multiple systems simultaneously.
- Good knowledge of e-commerce platforms and online shopping processes.
- Proficiency in using computer applications and customer service tools.
- Strong customer focus and commitment to delivering outstanding service.

Important Links

Find the Link in [Apply Now](#) Button

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