



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-jobs-near-me-customer-service-associate-post/>

Myntra Recruitment 2023 – Jobs Near Me – Customer Service Associate Post

Hiring organization
Myntra

Job Location

India
Remote work from: Brazil

Date posted
May 29, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 16,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

As a Customer Service Associate at Myntra, you will be responsible for providing exceptional customer service and support to our valued customers. You will handle incoming inquiries, address customer concerns, and ensure a positive and satisfactory shopping experience.

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Myntra Jobs Near Me

Responsibilities:

1. Customer Support: Respond promptly and courteously to customer inquiries, requests, and complaints via various communication channels (phone, email, chat). Provide accurate and helpful information about products, orders, shipping, returns, and other inquiries.
2. Issue Resolution: Investigate and resolve customer issues and concerns in a timely manner. Identify root causes of problems and offer appropriate solutions or escalate to the relevant team if needed. Ensure customer satisfaction by going the extra mile to exceed expectations.
3. Order Management: Assist customers with order placement, tracking, and modifications. Collaborate with internal teams to ensure smooth order processing and delivery. Proactively communicate with customers regarding order status updates, delays, or any other relevant information.

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Myntra Careers

Requirements:

1. **Excellent Communication:** Strong verbal and written communication skills to effectively interact with customers and convey information clearly and concisely.
2. **Empathy and Patience:** Ability to empathize with customers, understand their concerns, and patiently address their needs. Maintain a calm and professional demeanor even in challenging situations.
3. **Problem Solving:** Strong problem-solving skills to identify issues, analyze information, and propose suitable solutions. Ability to think on your feet and make decisions that prioritize customer satisfaction.

Important Links

Find the Link in [Apply Now](#) Button

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