



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-jobs-near-me-customer-service-executive-posts/>

## Myntra Recruitment 2023 – Jobs Near Me – Customer Service Executive Posts

**Hiring organization**  
Myntra

### Job Location

India  
Remote work from: Brazil

**Date posted**  
June 2, 2023

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**Valid through**  
31.12.2023

### Base Salary

USD 15,000 - USD 19,000

APPLY NOW

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

#### Myntra Recruitment 2023

Myntra, a leading online fashion and lifestyle platform, is looking for enthusiastic individuals to join our Customer Service team as Customer Service Executives. As a Customer Service Executive, you will be the face of Myntra, providing exceptional service and support to our valued customers. This role requires excellent communication skills, a customer-centric approach, and the ability to handle customer inquiries and resolve issues efficiently.

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#### Myntra Jobs Near Me

#### Responsibilities:

1. Customer Support: Handle incoming customer calls, emails, and chats in a professional and courteous manner. Assist customers with their inquiries, including order tracking, product information, returns, and issue resolution. Provide accurate and timely information to ensure customer satisfaction and build strong customer relationships.
2. Problem Resolution: Identify and resolve customer issues effectively and efficiently. Investigate and troubleshoot problems, escalating complex issues to the appropriate teams when necessary. Follow up with customers to ensure prompt resolution and customer satisfaction. Maintain accurate records of customer interactions and transactions.
3. Product Knowledge: Develop a comprehensive understanding of Myntra's

products, policies, and services. Stay updated with the latest fashion trends, promotions, and offers. Provide accurate and detailed information to customers, guiding them through the purchasing process and addressing any concerns or queries they may have.

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#### **Myntra Careers**

#### **Requirements:**

1. **Excellent Communication Skills:** Strong verbal and written communication skills to interact effectively with customers and colleagues. Active listening skills to understand customer needs and provide appropriate solutions.
2. **Customer Focus:** A customer-centric approach with a genuine desire to assist and resolve customer issues. Empathy and patience to handle challenging customer situations with professionalism and empathy.
3. **Problem-Solving Abilities:** Strong problem-solving skills to analyze customer issues, identify root causes, and provide effective solutions. Ability to think quickly and make sound decisions under pressure.

#### **Important Links**

**Find the Link in [Apply Now](#) Button**

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