



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-jobs-near-me-customer-support-post/>

Myntra Recruitment 2023 – Jobs Near Me – Customer Support Post

Hiring organization
Myntra

Job Location

India
Remote work from: Brazil

Date posted
June 8, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 16,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

We are seeking empathetic and customer-focused individuals to join our team as Customer Support representatives at Myntra. As a Customer Support representative, you will play a vital role in ensuring our customers have a seamless and satisfactory shopping experience. Your excellent communication skills, problem-solving abilities, and dedication to customer satisfaction will contribute to our commitment to delivering exceptional service.

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Myntra Jobs Near Me

Responsibilities:

- Respond promptly and professionally to customer inquiries via phone, email, and chat.
- Provide accurate information and guidance regarding products, orders, and services.
- Resolve customer complaints and concerns effectively and in a timely manner.
- Assist customers in placing orders, modifying orders, and tracking order status.
- Collaborate with logistics partners to ensure on-time delivery of orders.
- Coordinate with internal departments to resolve order-related issues such as returns, exchanges, and refunds.

- Develop a deep understanding of our products and services to provide accurate and relevant information to customers.
- Assist customers with product selection, sizing, and style recommendations.
- Provide technical support for online platforms, including troubleshooting issues and guiding customers through the ordering process.

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Myntra Careers

Requirements:

- Excellent verbal and written communication skills.
- Strong customer service orientation and empathy toward customer needs.
- Patience and ability to remain calm in challenging situations.
- Problem-solving and decision-making abilities.
- Proficient in using computer systems and customer support software.
- Multitasking and time management skills.
- Ability to work in a fast-paced and dynamic environment.
- Knowledge of fashion and e-commerce is a plus.

Important Links

Find the Link in [Apply Now](#) Button

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