



<https://jobfever.govhelp.in/job/myntra-recruitment-2023-jobs-near-me-customer-support-posts/>

Myntra Recruitment 2023 – Jobs Near Me – Customer Support Posts

Hiring organization
Myntra

Job Location

India
Remote work from: Brazil

Date posted
May 31, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 16,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Myntra Recruitment 2023

As a Customer Support Representative at Myntra, you will be the primary point of contact for our customers, providing exceptional support and resolving their queries and concerns. You will play a crucial role in ensuring customer satisfaction and maintaining the reputation of our brand.

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Myntra Jobs Near Me

Responsibilities:

- Interact with customers via phone, email, and chat to address their queries, requests, and complaints.
- Provide accurate and timely information regarding product availability, order status, and delivery updates.
- Assist customers in navigating the website, placing orders, and processing returns or exchanges.
- Develop a deep understanding of our products, features, and policies to assist customers effectively.
- Educate customers about product specifications, sizing, and styling suggestions.
- Collaborate with internal teams, such as logistics and quality assurance, to ensure timely and accurate resolution of customer concerns.
- Strive to exceed customer expectations by providing personalized and

empathetic support.

- Build rapport and establish long-term relationships with customers through effective communication and problem-solving.
- Maintain a positive and professional attitude while addressing customer inquiries and concerns.

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Myntra Careers

Requirements:

- Excellent verbal and written communication skills in English. Proficiency in additional languages is a plus.
- Strong customer service orientation with a friendly and empathetic approach.
- Active listening skills to understand customer needs and provide appropriate solutions.
- Patience and resilience to handle challenging customer situations with professionalism.
- Ability to multitask, prioritize, and manage time effectively in a fast-paced environment.
- Basic computer skills and familiarity with CRM software or ticketing systems is desirable.

Important Links

Find the Link in [Apply Now](#) Button

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