

Netflix Careers 2023 – Freshers Jobs – Team Leader Posts

Hiring organization
Netflix

Job Location

India
Remote work from: IND

Date posted
July 15, 2023

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Valid through
31.12.2023

Base Salary

USD 12,500 - USD 18,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Netflix Recruitment 2023

Netflix is looking for passionate and motivated individuals to join our team of Team Leaders. As a Team Leader, you will be responsible for leading a team of Customer Service Representatives (CSRs) and ensuring that they provide excellent customer service to our customers. You will also be responsible for managing the performance of your team and ensuring that they meet or exceed targets.

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Netflix Jobs Near Me

Responsibilities:

- Lead a team of CSRs and ensure that they provide excellent customer service
- Manage the performance of your team and ensure that they meet or exceed targets
- Monitor customer satisfaction levels and take corrective action as needed
- Coach and mentor CSRs on how to improve their customer service skills
- Stay up-to-date on Netflix's products and services

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Netflix Careers

Requirements:

- Excellent communication skills
- Strong problem-solving skills
- Ability to work independently and as part of a team

- Ability to manage and motivate people

Ability to work under pressure

Important Links **Find the Link in [Apply Now](#) Button**

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