



<https://jobfever.govhelp.in/job/spicejet-careers-latest-jobs-customer-support-jobs/>

## Spicejet Careers – Latest Jobs – Customer Support Jobs

### Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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### Base Salary

USD 13 - USD 19

### Qualifications

12th Passed, Graduate

### Employment Type

Full-time

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### Description

## SpiceJet Jobs Near Me

SpiceJet is one of India's leading airlines, known for its affordable fares and extensive network. We're a dynamic and growing company committed to providing our customers with a seamless and enjoyable travel experience. As a member of our Customer Support team, you'll play a vital role in upholding this commitment by offering exceptional service to our passengers.

### Why Join Us?

In this role, you'll be the first point of contact for our valued customers, addressing their inquiries and concerns with empathy and professionalism. You'll have the opportunity to make a real difference by resolving issues, providing travel guidance, and ensuring a smooth journey for every passenger.

This is a remote position, offering you the flexibility to work from the comfort of your own home. You'll also be part of a supportive and collaborative team, where you'll learn from experienced professionals and continuously develop your customer service skills.

### About the Role

As a Customer Support Representative, you'll be responsible for:

### Hiring organization

IndiGo

### Date posted

March 27, 2024

### Valid through

31.08.2024

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- Responding to customer inquiries via phone, email, and social media. This includes handling a variety of topics such as reservations, ticketing, baggage allowance, flight changes, and cancellations.
- Providing accurate and up-to-date information on SpiceJet's services and policies.
- Resolving customer issues efficiently and effectively, ensuring their satisfaction.
- Proactively identifying and escalating complex issues to the appropriate departments.
- Maintaining a positive and professional demeanor at all times, even in challenging situations.
- Contributing to a positive and efficient customer service environment.

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### **Required Skills and Qualifications**

- Excellent communication and interpersonal skills, both written and verbal.
- The ability to actively listen and understand customer concerns.
- A strong problem-solving orientation and the ability to find solutions efficiently.
- A commitment to providing exceptional customer service.
- Proficiency in MS Office Suite (Word, Excel, PowerPoint).
- The ability to work independently and as part of a team.
- Strong computer literacy and familiarity with social media platforms are a plus.

### **Experience**

This position is open to both freshers and experienced candidates. We value individuals with a passion for customer service and a strong work ethic.

### **Benefits and Work Environment**

At SpiceJet, we're committed to creating a positive and rewarding work environment for our employees. As a member of our Customer Support team, you'll enjoy:

- Competitive salary and benefits package.
- Opportunities for professional development and growth.
- A dynamic and collaborative work environment.
- The satisfaction of knowing you're making a difference in people's travel experiences.
- The flexibility of working remotely.

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### How to Apply

If you're a passionate and dedicated individual who thrives in a fast-paced environment, we encourage you to apply!

To submit your application, please send your resume and a cover letter outlining your relevant skills and experience to [email protected]

### Join Us and Make a Difference!

We're looking for talented and motivated individuals who are passionate about customer service and eager to contribute to SpiceJet's continued success. If you're ready to embark on a rewarding career in the aviation industry, we encourage you to apply!

### In Summary

This is an exciting opportunity to join a leading airline and make a real difference in the lives of our customers. By combining your passion for customer service with your problem-solving skills and dedication, you can build a rewarding career at SpiceJet.

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### Important Links

Find the Link in [Apply Now](#) Button

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