



<https://jobfever.govhelp.in/job/swiggy-careers-2023-2-years-exp-jobs-near-me-customer-service-executive-post/>

Swiggy Careers 2023 – 2+ Years Exp – Jobs Near Me – Customer Service Executive Post

Hiring organization
Swiggy

Job Location

India
Remote work from: Brazil

Date posted
May 25, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 15,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

Experience

2+ Years Experience Required

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Description

Swiggy Recruitment 2023

Swiggy is seeking a passionate and customer-focused individual to join our team as a Customer Service Executive. As a Customer Service Executive, you will be the primary point of contact for our customers, providing exceptional service and resolving their inquiries and concerns. Your friendly demeanor, problem-solving skills, and ability to empathize with customers will be crucial in ensuring a positive experience and building customer loyalty.

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Swiggy Jobs Near Me

Responsibilities:

- Interact with customers via phone, email, and chat to address their inquiries, complaints, and feedback in a timely and professional manner.
- Provide accurate information about Swiggy's services, products, policies, and procedures.
- Resolve customer issues and complaints by investigating the root cause, escalating to the appropriate teams if needed, and ensuring prompt resolution.
- Assist customers in placing, modifying, and tracking their orders, ensuring

accuracy and timely delivery.

- Collaborate with delivery partners and restaurants to address order-related issues, such as delays, missing items, or quality concerns.
- Promote customer satisfaction and loyalty by going the extra mile to exceed customer expectations.
- Uphold Swiggy's brand image by delivering exceptional service and representing the company in a professional manner.

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Swiggy Careers

Requirements:

- Excellent communication skills, both verbal and written, with the ability to empathize, actively listen, and articulate solutions.
- Strong customer service orientation with a genuine passion for helping others.
- Ability to handle customer inquiries and complaints with patience, tact, and professionalism.
- Good problem-solving and decision-making skills, with the ability to think quickly and provide effective resolutions.

Important Links

Find the Link in [Apply Now](#) Button

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