



<https://jobfever.govhelp.in/job/swiggy-careers-2023-free-job-alert-bpo-staff-posts/>

## Swiggy Careers 2023 – Free Job Alert – BPO Staff Posts

### Job Location

India  
Remote work from: Brazil

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### Base Salary

USD 15,000 - USD 18,000

### Qualifications

12th/Graduate

### Employment Type

Full-time

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### Description

#### Swiggy Recruitment 2023

Swiggy, India's leading online food delivery platform, is looking for motivated individuals to join our team as BPO Staff. As a BPO Staff member, you will be responsible for handling customer inquiries, resolving issues, and ensuring a positive customer experience. This is an excellent opportunity for freshers or entry-level professionals to kick-start their careers in the fast-paced and dynamic field of customer service.

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#### Swiggy Jobs Near Me

#### Responsibilities:

1. Customer Support: Handle inbound and outbound customer calls, chats, and emails efficiently and professionally. Address customer inquiries, resolve complaints, and provide appropriate solutions in a timely manner. Maintain a high level of customer satisfaction and ensure a positive customer experience.
2. Order Management: Coordinate with customers, delivery partners, and restaurants to ensure smooth order processing and timely delivery. Track and update order statuses accurately in the system. Handle order cancellations, refunds, and other related tasks according to company policies and procedures.
3. Data Management: Accurately record and maintain customer information,

### Hiring organization

Swiggy

### Date posted

May 31, 2023

### Valid through

31.12.2023

APPLY NOW

feedback, and other relevant data in the company's CRM system. Generate reports and analyze data to identify trends, patterns, and areas for improvement in customer service processes.

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#### Swiggy Careers

#### Requirements:

1. Excellent Communication: Strong verbal and written communication skills in English. Ability to communicate clearly, concisely, and professionally with customers and team members. Proficiency in multiple languages will be an added advantage.
2. Customer Focus: Passion for delivering exceptional customer service and resolving customer issues effectively. Ability to empathize with customers, understand their needs, and provide appropriate solutions.
3. Problem-solving: Strong problem-solving and decision-making skills. Ability to think critically, analyze situations, and make quick and accurate decisions to resolve customer concerns.

#### Important Links

**Find the Link in [Apply Now](#) Button**

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