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Swiggy Careers 2023 – Free Job Alert – Customer Service Executive Posts

Hiring organization
Swiggy

Job Location

India
Remote work from: IND

Date posted
July 17, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 15,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Swiggy Recruitment 2023

The Customer Service Executive is responsible for providing excellent customer service to Swiggy users. This includes resolving customer queries and complaints, providing order status updates, and handling refunds.

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Swiggy Jobs Near Me

Responsibilities:

- - Answer customer queries and complaints via phone, email, and chat
 - Provide order status updates to customers
 - Handle refunds and cancellations
 - Escalate customer issues to the appropriate team
 - Stay up-to-date on Swiggy's products and services

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Swiggy Careers

Requirements:

- Excellent communication skills

- Strong customer service skills
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint)

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