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Swiggy Careers 2023 - Free Job Alerts - Help Desk Executive Job

Job Location

India

Remote work from: IND

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Base Salary

USD 13,000 - USD 15,000

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Swiggy Recruitment 2023

The Help Desk Executive is responsible for providing technical support to Swiggy users. They will be responsible for handling customer inquiries and complaints, resolving issues, and providing support.

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Swiggy Jobs Near Me

Responsibilities:

- · Answer customer queries via phone, chat, and email
- · Troubleshoot technical issues with Swiggy's platform and applications
- Escalate complex issues to the appropriate team
- Document customer interactions and resolutions
- Stay up-to-date on Swiggy's products and services

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Swiggy Careers

Requirements:

- Strong technical skills, with a deep understanding of computer systems and software
- · Excellent communication and interpersonal skills

Hiring organization

Swiggy

Date posted

September 13, 2023

Valid through

31.12.2023

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- Ability to work independently and as part of a team
- Ability to remain calm under pressure

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