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Swiggy Careers 2023 – Free Jobs Alerts – Call Center Representative Posts

Hiring organization
Swiggy

Job Location

India
Remote work from: IND

Date posted
August 4, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 15,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Swiggy Recruitment 2023

The Call Center Representative is responsible for providing excellent customer service to Swiggy customers. They will be responsible for resolving customer queries and issues, processing orders, and providing information about Swiggy's products and services. The ideal candidate will have a strong understanding of customer service principles and be able to work independently and as part of a team.

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Swiggy Jobs Near Me

Responsibilities:

- Resolve customer queries and issues
- Process orders
- Provide information about Swiggy's products and services
- Upsell and cross-sell products
- Track and escalate customer issues
- Maintain customer satisfaction levels

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Swiggy Careers

Requirements:

Swiggy

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- Strong understanding of customer service principles
- Excellent communication skills, both verbal and written
- Ability to work independently and as part of a team
- Problem-solving skills

Patience and empathy

Important Links **Find the Link in [Apply Now](#) Button**

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