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Swiggy Recruitment 2023 – Free Job Alerts – Help Desk Staff Job

Hiring organization
Swiggy

Job Location

India
Remote work from: IND

Date posted

September 25, 2023

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Valid through

31.12.2023

Base Salary

USD 13,000 - USD 15,000

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Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Swiggy Recruitment 2023

The Help Desk Staff is responsible for providing technical support to Swiggy users. They will be responsible for handling customer inquiries and complaints, resolving issues, and providing support.

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Swiggy Jobs Near Me

Responsibilities:

- Answer customer queries via phone, chat, and email
- Troubleshoot technical issues with Swiggy's platform and applications
- Escalate complex issues to the appropriate team
- Document customer interactions and resolutions
- Stay up-to-date on Swiggy's products and services

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Swiggy Careers

Requirements:

- Strong technical skills, with a deep understanding of computer systems and software
- Excellent communication and interpersonal skills

- Ability to work independently and as part of a team
- Ability to remain calm under pressure

Proficiency in Microsoft Office Suite

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