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Swiggy Recruitment 2023 – Free Jobs Alert – Help Desk Executive Post

Hiring organization
Swiggy

Job Location

India
Remote work from: IND

Date posted
August 12, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 15,000

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Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Swiggy Recruitment 2023

The Help Desk Executive is responsible for providing technical support to Swiggy customers. This includes troubleshooting technical issues, providing training on Swiggy's products and services, and resolving customer complaints. The ideal candidate will be friendly, helpful, and have a strong understanding of Swiggy's products and services.

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Swiggy Jobs Near Me

Responsibilities:

- Troubleshooting technical issues for Swiggy customers
- Providing training on Swiggy's products and services
- Resolving customer complaints
- Escalating customer issues to the appropriate team members as needed
- Maintaining a positive and professional attitude at all times

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Swiggy Careers

Requirements:

- Excellent communication skills, both verbal and written

- Strong technical skills
- Ability to work independently and as part of a team
- Ability to learn new technologies quickly

Ability to stay calm under pressure

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