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Swiggy Recruitment 2024 – Job Vacancy – Customer Care Executive Post

Hiring organization
Swiggy

Job Location

India
Remote work from: IND

Date posted
January 4, 2024

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Valid through
31.08.2024

Base Salary

USD 13,500 - USD 19,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Swiggy Recruitment 2024

As a Customer Care Executive at Swiggy, you'll be the friendly face (or voice!) behind our customer experience. You'll be the first line of support, ensuring every user's journey with Swiggy is smooth, delightful, and delicious. From resolving order issues to offering helpful recommendations, you'll play a crucial role in building lasting relationships with our customers.

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Swiggy Jobs Near Me

Responsibilities:

- **Become the Help Haven:** Address customer inquiries related to orders, deliveries, payments, and app functionality, providing prompt and accurate solutions.
- **Master of Empathy:** Actively listen to customer concerns, empathize with their frustrations, and go the extra mile to ensure their satisfaction.
- **Champion of Efficiency:** Investigate and resolve issues effectively, utilizing internal tools and resources to find the best possible outcome.

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Swiggy Careers

Skills:

Swiggy

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- Excellent communication and interpersonal skills, with a knack for building rapport and trust.
- Strong problem-solving skills and the ability to think critically under pressure.
- Proficient in written and verbal English, with a clear and concise communication style.
- Computer literacy and proficiency in using internal software and applications.
- Passion for customer service and a genuine desire to make a positive

Important Links

Find the Link in [Apply Now](#) Button

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