



<https://jobfever.govhelp.in/job/team-leader-zomato-jobs-in-jacob-circle-mumbai/>

Team Leader

Job Location

Jacob Circle, 400011, Mumbai, West Bengal, India

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Base Salary

USD 12,500 - USD 18,000

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2023

Zomato is looking for passionate and motivated individuals to join our team of Team Leaders. As a Team Leader, you will be responsible for leading a team of Customer Service Representatives (CSRs) and ensuring that they provide excellent customer service to our customers. You will also be responsible for managing the performance of your team and ensuring that they meet or exceed targets.

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Zomato Jobs Near Me

Responsibilities:

- Lead a team of CSRs and ensure that they provide excellent customer service
- Manage the performance of your team and ensure that they meet or exceed targets
- Monitor customer satisfaction levels and take corrective action as needed
- Coach and mentor CSRs on how to improve their customer service skills
- Stay up-to-date on Zomato's products and services

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Zomato Careers

Requirements:

- Excellent communication skills

Hiring organization

Zomato

Date posted

July 3, 2023

Valid through

31.12.2023

APPLY NOW

- Strong problem-solving skills
- Ability to work independently and as part of a team
- Ability to manage and motivate people
- Ability to work under pressure

Important Links Find the Link in [Apply Now](#) Button

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