

Technical Specialist Jobs Near Me – Job Card In Wipro

Job Location

India
Remote work from: IND

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Base Salary

USD 16 - USD 28

Qualifications

Graduate

Employment Type

Full-time

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Description

Technical Specialist

This role is for individuals with a passion for technology and a desire to excel in a fast-paced, dynamic environment. You'll be responsible for providing technical support to our clients, troubleshooting issues, and resolving their inquiries efficiently and effectively.

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Wipro Jobs Near Me

Responsibilities:

- **Provide technical support:** Diagnose and resolve client technical issues related to [mention specific technologies or products relevant to the role].
- **Collaborate with clients:** Understand client needs, explain technical concepts clearly, and guide them through solutions in a user-friendly manner.
- **Maintain knowledge:** Stay updated with the latest technological advancements and product features through ongoing training and self-learning.
- **Document and track:** Maintain accurate records of client interactions, troubleshooting steps, and resolutions for future reference and improvement.
- **Contribute to team success:** Work collaboratively with colleagues to share knowledge, identify training needs, and contribute to continuous process improvement.

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Date posted

February 8, 2024

Valid through

31.08.2024

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Wipro Careers

Skills:

- Strong understanding of [mention relevant technical skills and technologies].
- Excellent communication and interpersonal skills, with the ability to explain technical concepts to non-technical audiences.
- Problem-solving skills and the ability to think critically to identify and resolve issues efficiently.
- Customer service orientation, with a commitment to providing prompt and courteous assistance to clients.
- Ability to work independently and as part of a team.
- Proficient in using relevant software and tools.

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