

Zomato Careers 2023 – All India Job – Customer Care Staff Post

Hiring organization

Zomato

Job Location

India

Remote work from: IND

Date posted

October 3, 2023

Valid through

31.12.2023

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Base Salary

USD 12,000 - USD 18,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2023

Zomato is looking for a Customer Care Staff to join our team. In this role, you will be responsible for providing excellent customer service to our customers through a variety of channels, including phone, email, and chat. You will also be responsible for resolving customer inquiries and complaints, and providing information and support.

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Zomato Jobs Near Me

Responsibilities:

- Respond to customer inquiries and complaints promptly and professionally
- Resolve customer issues to their satisfaction
- Provide accurate and up-to-date product and service information
- Build and maintain positive relationships with customers
- Collect and analyze customer feedback to identify areas for improvement

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Zomato Careers

Requirements:

- Excellent communication and interpersonal skills

- Ability to work independently and as part of a team
- Strong problem-solving and analytical skills
- Proficiency in using customer relationship management (CRM) software

Important Links Knowledge of the food delivery industry is a plus

Find the Link in [Apply Now](#) Button

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