

Zomato Careers 2023 – All India Job – Help Desk Executive Posts

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
August 24, 2023

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Valid through
31.12.2023

Base Salary

USD 12,000 - USD 18,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2023

The Help Desk Executive is responsible for providing technical support to Zomato customers. This position requires a high degree of patience, problem-solving skills, and customer service skills.

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Responsibilities:

- Answer customer inquiries via phone, email, and chat.
- Resolve customer issues in a timely and efficient manner.
- Escalate complex issues to the appropriate team.
- Document customer interactions for future reference.
- Stay up-to-date on Zomato products and policies.

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Zomato Careers

Requirements:

- Excellent communication skills, both written and verbal.
- Strong problem-solving skills.
- Ability to work independently and as part of a team.

- Ability to handle difficult customer interactions with patience and empathy.
- Proficient in using customer relationship management (CRM) software.

Important Links Knowledge of Zomato products and services.

Find the Link in [Apply Now](#) Button

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