

## Zomato Careers 2023 – Freshers Job – Help Desk Executive Post

**Hiring organization**  
Zomato

### Job Location

India  
Remote work from: IND

**Date posted**  
September 9, 2023

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**Valid through**  
31.12.2023

### Base Salary

USD 12,000 - USD 18,000

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### Qualifications

12th/Graduate

### Employment Type

Full-time

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### Description

#### Zomato Recruitment 2023

The Help Desk Executive is responsible for providing technical support to Zomato customers. This includes tasks such as troubleshooting technical issues, answering questions about the Zomato app and website, and resolving customer complaints.

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#### Zomato Jobs Near Me

#### Responsibilities:

- Provide first-level technical support to Zomato customers via phone, email, and chat.
- Troubleshoot technical issues and identify and resolve the root cause.
- Answer questions about the Zomato app and website.
- Resolve customer complaints in a timely and efficient manner.
- Escalate complex issues to the next level of support.
- Maintain accurate records of customer interactions.

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#### Zomato Careers

#### Requirements:

- Strong technical skills, including knowledge of computer hardware and

software.

- Excellent communication and problem-solving skills.
- Ability to work independently and as part of a team.
- Ability to work under pressure and meet deadlines.

Customer-oriented attitude.

**Important Links** **Find the Link in [Apply Now](#) Button**

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