

Zomato Careers 2023 – Jobs Near Me – Free Job Alert – BPO Executive Post

Hiring organization

Zomato

Date posted

May 19, 2023

Valid through

31.12.2023

APPLY NOW

Job Location

India

Remote work from: India

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Base Salary

USD 15,000 - USD 18,000

Qualifications

Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2023

Zomato, India's leading food delivery and restaurant discovery platform, is seeking dedicated individuals to join our team as BPO Executives. As a BPO Executive, you will play a key role in delivering excellent customer service and ensuring customer satisfaction through effective communication and problem-solving.

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Zomato Jobs Near Me

Responsibilities:

1. Handle inbound and outbound customer calls, addressing inquiries, resolving complaints, and providing assistance in a professional and efficient manner.
2. Maintain accurate and up-to-date customer records and ensure that customer information is handled with utmost confidentiality and privacy.
3. Collaborate with cross-functional teams, including delivery operations, restaurants, and technology, to address customer concerns and ensure a seamless customer experience.

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Zomato Careers

Requirements:

1. Excellent communication skills, both verbal and written, with the ability to empathize with customers and effectively convey information.
2. Strong customer-centric mindset and problem-solving abilities, with the capacity to handle difficult situations and resolve issues promptly and satisfactorily.
3. Proficiency in using computer systems, navigating multiple applications simultaneously, and typing accurately while maintaining composure in a fast-paced environment.

Important Links

Find the Link in [Apply Now](#) Button

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