

Zomato Careers 2023 – Zomato Careers – Customer Care Executive Post

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
September 5, 2023

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Valid through
31.12.2023

Base Salary

USD 12,000 - USD 18,000

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Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2023

The Customer Care Executive is responsible for providing excellent customer service to Zomato users. This includes tasks such as answering customer inquiries, resolving customer complaints, and providing technical support. The ideal candidate will be a highly motivated and customer-oriented individual with excellent communication and problem-solving skills.

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Responsibilities:

- Answer customer inquiries via phone, email, and chat.
- Resolve customer complaints in a timely and efficient manner.
- Provide technical support to customers.
- Stay up-to-date on Zomato products and services.
- Other customer service tasks as assigned.

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Zomato Careers

Requirements:

- Excellent communication and interpersonal skills.

- Strong problem-solving skills.
- Ability to work independently and as part of a team.
- Proficient in Microsoft Office Suite.

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