

Zomato Job Seeker – Zomato Fast Job – Job Alert For Customer Service Supervisor Post

Hiring organization
Zomato

Job Location

Taiwan

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted

March 17, 2024

Valid through

31.08.2024

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Base Salary

USD 14 - USD 34

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2024

We are looking for a Customer Service Supervisor to join our team at Zomato. This role involves overseeing and enhancing customer service operations, ensuring customer satisfaction, and leading our customer service representatives team.

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Responsibilities:

- **Team Management:** Supervise day-to-day operations in the customer service department.
- **Training & Development:** Develop and implement customer service policies and procedures; plan, prioritize and delegate work tasks to ensure proper functioning of the department.
- **Customer Support:** Respond to customer service issues in a timely manner.

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Zomato Careers

Skills & Qualifications:

- **Leadership Skills:** Strong leadership and team management abilities.
- **Communication Skills:** Excellent written and verbal communication skills.
- **Problem-Solving Skills:** Ability to handle customer complaints effectively and professionally.
- **Organizational Skills:** Strong organizational and multitasking abilities.

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